

GENERAL PRIVACY POLICY

Studio2 Communications BV

Studio2 (as defined in Article 10 (Contact with Studio2) below and hereinafter also referred to as “we” and “us”) respects your privacy and ensures that your personal data are handled with due care. In general, Studio2 does not share your personal data unnecessarily with third parties.

Below is an explanation regarding all of Studio2’s websites, including www.studio2.nl, www.coachsuite.net, www.coachsuite.nl, www.coachsuite.org, www.coachsuite.cloud, cloud.coachsuite.nl and www.coachtiming.net (the “Websites”), the software and mobile applications that are linked to the above websites (the “Apps”) and the products linked to those Apps and Websites (the “Products”) and how we process the personal data that we receive from you through the Websites, Apps or Products.

1. How do we collect your personal data and on which legal basis?

A Studio2 collects your personal data in the following situations, among others, but not limited to:

- when you visit one of the Websites, including hosted websites for Registration (those can have various url’s);
- when you use one of the Apps;
- when you use one of the Products that allow the collection of data from you);
- when you contact Studio2, e.g. by email, using a contact form or by telephone;
- when you register for the digital newsletter;
- when you place an order via the web shop on the Websites;
- when you open or use an account via the Websites or Apps;
- when you take part in a public forum on the Websites or via the Apps.
- When you take part in an (online) Event, and the Event Organizer uses Studio2 services for measuring, recording, storing and publication of (online) Event related information.

Where Studio2 processes your personal data, it does so on the following legal basis:

- performance of a contract with you (or taking steps at your request prior to entering into a contact with you);
- compliance with a legal obligation of Studio2;
- our legitimate interests, which include but are not limited to (i) our commercial and marketing interests, (ii) our interests in providing, maintaining and improving our services and customer experience, (iii) our interest in combating fraud, abuse and security or technical issues with our services, (iv) our interest in performing (statistical) research, and (v) our interest in enforcing or investigating (potential) legal claims; and
- your consent (and if applicable, your explicit consent (e.g. in relation to health data)).

2. What personal data do we collect and for what purpose?

2.1. Visit to Websites and Apps in general

When you visit the Websites or use the Apps, our servers automatically store information, such as your URL, IP address, browser type and language and device type, and the date and time of the visit. We use this information for statistical reasons only. General visit data and click behavior on the Websites and Apps are monitored to allow us to improve the services to you, to optimize the layout of the Websites and Apps, to improve the provision of information to you, to combat fraud and for statistical purposes. During the use of the Websites cookies are furthermore placed on your computer, smartphone or tablet; see e.g. Article 4 for further information on the use of cookies by Studio2.

2.2. Contact with Studio2

When you contact Studio2, for instance with a request for information or when filing a complaint in accordance with Article 6, Studio2 records personal data that you provide to us. This is limited to your name, contact details, and information provided by you in relation to your information need or complaint. This information is used to answer your information request or settle your complaint. We record this data, because you are making inquiries with us. We also use information relating to complaints in order to improve our services and customer experience.

2.3. Orders/purchases

When you place an order via the web shop on one of the Websites or the Apps for certain products or services offered by Studio2, you must provide us with the following data, so that Studio2 can execute the order:

- contact details
- email address;
- delivery address;
- payment information

The payment information is not stored by Studio2; Studio2 shares this information with an external payment provider (while applying appropriate safeguards that protect your privacy - especially to the extent such external payment provider is located outside of the EEA) after which the payment information cannot be accessed by anyone else. The other order information as listed above is stored only in the Studio2 accounting files and kept there for administrative and fiscal reasons.

2.4. Newsletters

When you give your email address to us, for example in opening an account, or placing an order, or contact us for information, you may register for our newsletter, that we send from time to time. We may also send you our newsletter if you previously made any purchase with us. You can unsubscribe from the newsletter at any time by clicking the unsubscribe button at the bottom of the newsletter or by stating that in your account.

2.5. Accounts (for training)

You may open an account on the Websites and via the Apps. The purpose of these accounts is to record information on your sport, yourself (as set out below) and your training data. These accounts are known as CoachSUITE accounts, and you can look at these results via the Websites and Apps.

To open an account, you must provide us with one or more of the following personal data:

- username (chosen by you);
- password (chosen by you);
- email address.

Optionally, you may also provide us with the following personal data via your account: your first name and surname, photographs and other visual material, your place of residence, date of birth, website, gender, reviews, blogs, data on your health, the location of a competition, performance and other personal data, such as equipment, personal calendar, coach and friends. Again, this is all optional.

You can link your account to a mobile device and/or to a transponder. This equipment can send training information to your account.

There are two ways of collecting data:

- Your mobile device collects data, such as date, distance, time, route (using a GPS signal); you can see the information in the App and on the Website;
- Your transponder connects to the timing system connected to the track on which you perform your sport. The timing systems sends information, such as date, number of laps, lap times to the Website and the App, where you can see it.

You are in full control on who to show this information. You can share it with whomever you want to; you also can hide all information, if you choose to do so.

Studio2 keeps this information until you close the account; then we delete it. You can always request to delete accounts by emailing to info@studio2.nl in accordance with Article 6.

2.6. Results Website (in development)

Studio2 offers the service Results Website to sports facilities, sports accommodations, national federations, team and you as a participant. During a sports event, transponder technology may be used that make it possible to show live timing. This information is limited to your name (the name you have used to register an account).

3. Retention Period

Studio2 does not keep your personal data longer than necessary for the purposes the relevant personal data was collected for as set out in this privacy policy.

4. Use of cookies

Studio2 uses cookies and similar techniques. Cookies are small text files that are generated and stored on your computer, tablet or smartphone when you use the Websites. In general, Studio2 does not use tracking nor profiling cookies without your consent. For more information on cookies, please see our separate cookie policy at www.coachsuite.nl/legal/.

5. Security

Studio2 applies a security level to the processing of the personal data that suffices, within the possibilities of current technology, to avoid unauthorized access, alteration, publication or loss of your personal data. The security of your personal data is dependent on your account data (username and password) being kept secret. You yourself must arrange for that by handling your account data with due care and never making them available to a third party.

6. Data subject's rights

All personal data, that is stored in an account (as described in Article 2), you can inspect and update by logging into your account. You may at any time request for access to your data at Studio2 or rectification or erasure of your personal data or restriction of processing of your personal data, or object to the processing of your personal data by Studio2. You also have the right to receive a structured, commonly used and machine-readable copy of personal data about you in certain cases as stipulated in applicable data protection legislation (data portability).

If Studio2 processes your personal data on the basis of your consent, you can at any time withdraw such consent. This will not affect the lawfulness of the processing before the withdrawal. To the extent personal data of children (up to the age of 16 years) are processed on the basis of consent, the consent of a parent / legal representative is required.

Studio2 may be required by law to keep certain personal data, such as accounting records. Studio2 cannot remove or update those personal data at your request. Please bear in mind that, after we update or remove your data at your request, those data may be present in our backups of all data as described in Article 2 for some time until those backups are also deleted.

If you have a complaint or request about the processing of your personal data, you can contact Studio2 via the info@studio2.nl email address. Exceptions exist in relation to the various data subject's rights. Whether any of those exceptions apply will be determined on a case-by-case basis.

You also have the right to lodge a complaint with a competent supervisory authority (for the Netherlands: Autoriteit Persoonsgegevens) if you consider that the processing of personal data relating to you infringes your rights under applicable law.

7. Third parties

- We only pass on your personal data to a third party if this is allowed pursuant to applicable data protection legislation. For example, this can happen when:
- the performance of the agreement between you and Studio2 so requires, for instance due to the payment for or delivery of the products you have ordered;
- Studio2 is required by law or in an emergency to pass on your personal data to public authorities;
- a reorganization or a transfer of business activities takes place at Studio2 as a result of which Studio2 is required to hand over personal data to another organization;
- Studio2 uses external data analyzers, service consultants or service providers;
- legal, fiscal or accounting audits are carried out by or advice is obtained from external parties; or - the data are required in connection with (potential) legal proceedings.

8. Determine what you do and do not wish to share with others

Your account can be used in Studio2's various sports communities. You yourself can state in your account which data may or may not be visible to others (your coach, friends or other users) who also use the sports community in question. In the standard setting other parties have access to your username, photograph and competition data. The coach and the other users (friends) that you have accepted have access to your training data and health measurements (that you upload yourself).

9. Third-party privacy policies

If you share your data via the Websites and Apps with third-party websites or apps (e.g. the public sharing of information via social media), those data are made available to those third parties. Studio2's privacy policy does not apply to websites or apps of third parties, also not if Studio2 has placed a hyperlink to that other website on its Websites or in its Apps. Studio2 accepts no responsibility or liability for the manner in which third parties handle personal data and cookies. We advise you to take note of the privacy policies and cookie policies of such websites before visiting them.

10. Contact with Studio2

If you have any questions regarding this privacy policy, please contact Studio2 with these contact data:

Studio2 Communications BV

Ambachtsweg 46

3542 DH Utrecht

The Netherlands

E-mail: info@studio2.nl

Chamber of Commerce no.: 32042890

Studio2 Communications BV has several platforms, websites and trade names, including www.studio2.nl, www.coachsuite.nl, www.coachtiming.net. This privacy policy governs every visit to and every use of Studio2's platforms, Websites and Apps.

11. Amendments

This privacy policy may be amended at any time. The most recent privacy policy can be found at www.coachsuite.nl/legal/. We recommend that you take note of the privacy policy on the Websites or via the Apps before entering any new personal data.